

Medical Staff News

Newsletter for the Medical Staff of Bridgeport Hospital | March 2024

Yale
NewHaven
Health
Bridgeport
Hospital

Celebrate Doctors' Day with breakfast

In recognition of Doctors' Day 2024, all are invited to the Doctors' Day Breakfasts on Thursday, March 28.

Please stop by between 7 – 10 am for breakfast at one of four locations: the BH Housestaff Lounge; BH Medical Staff Lounge; BH Milford Campus Conference Room 1; or the Park Ave. Medical Center Conference Room C (breakfast will be available at this location beginning at 7:30 am). Please join in!

National Doctors' Day is officially recognized each year on March 30. Happy Doctors' Day – thank you for all that you do!

Transportation Logistics Hub – now live at Bridgeport Hospital

When a patient is ready for discharge, a team member (such as a nurse, care manager or unit clerk/business associate) on an inpatient unit or in the Emergency Department will enter an order for transportation into the StatCall function in the patient's Epic chart. The order will include the patient's destination (home, skilled nursing facility, another hospital or different location), along with relevant medical information and transportation needs (such as a wheelchair-accessible van). Future plans include extending the Hub to include outpatient rides.

One of the Hub's transportation logistics facilitators, who are emergency medical technicians or specially trained dispatchers, will receive the electronic order and, using a software platform, locate the appropriate ambulance, wheelchair van or taxi vendor that meets the patient's needs.

Transportation companies in each YNHHS delivery network area will use the same software platform, allowing Hub facilitators to see when a company dispatches a patient's ride, where the ride is enroute and when it arrives at the hospital. A software platform feature keeps staff

informed through notifications and allows patients' family members to receive a text message, notifying them when their loved one has left the hospital.

Improving patient flow

With real-time information, Hub facilitators can prioritize certain transportation orders. Say a patient in the Bridgeport Hospital Emergency Department is waiting for a bed on a particular unit. The transportation logistics facilitator can prioritize transportation for a patient being discharged from that unit and help free up a bed for the waiting patient sooner.

The Transportation Logistics Hub facilitators will streamline the process and work with transportation companies to ensure these patients get to where they need to be safely and in a timely fashion and will also free up staff for their other duties.

The Transportation Logistics Hub is located in the Capacity Coordination Center with Bed Management and the Y Access Transfer Center at Yale New Haven Hospital.

StatCall and Transportation Logistics Hub materials are now available. Staff at Bridgeport Hospital can now place orders for transportation into the StatCall function in the patient's Epic chart.

Call the Transportation Logistics Hub at 203-200-3456 with questions or for support.

Register for March 26 CME dinner

Join the Medical Staff for a presentation:
Update on Glucose Lowering Medications in Type 2 Diabetes

Tuesday, March 26, 6 pm
Fairfield Museum and History Center
370 Beach Road, Fairfield
RSVP to alison.tighe@bpthosp.org

A look at the Ahlbin Center

The Ahlbin Center, Bridgeport Hospital's Rehabilitation Department, provides outpatient rehabilitation services including speech therapy, occupational therapy and physical therapy. The team is specialized in the care of infants, children, adolescents, adults and geriatric patients. Across the Center's five locations, they offer care for patients with orthopedic conditions, neurologic diagnoses, vestibular dysfunction and concussion, women's and men's pelvic health diagnoses, as well as the broad spectrum of oncology diagnoses and lymphedema (inclusive of early detection lymphedema screening). They also offer specialized care for patients with scoliosis and Parkinson's Disease.

Last year, the Ahlbin Center made a shift in its care delivery model. By grouping specialty therapists together in nominated locations, they are driving collaborative treatment and improved access to exceptional quality of care.

The Ahlbin Center has five locations: The Shelton location is home to the Neurorehabilitation Center of Expertise; Stratford is the Orthopedic Center of Expertise; Southport and Trumbull (at Park Avenue Medical Center) feature Oncology and Lymphedema Centers of Expertise. The Bridgeport location at Mill Hill Avenue supports all of these specialties.

For pediatric patients, bottle and breastfeeding rehabilitation services are available at the Bridgeport location in addition to physical therapy, occupational therapy, and speech-language pathology for a large variety of pediatric medical/developmental diagnoses. Shelton also offers pediatric speech services.

All questions about the Ahlbin Center's Rehabilitation Services can be directed to Manager of Rehabilitation Services Holly Ashby at Holly.Ashby@bpthosp.org. Patient referrals can be entered in Epic as an Ambulatory Referral to Rehab (Ref 275) as an Internal Referral.

Ahlbin Center locations:
Bridgeport – 226 Mill Hill Avenue
Shelton – 4 Corporate Drive, Suite 184
Southport – 2600 Post Road, Suite 3
Stratford – 3585 Main Street
Trumbull – 5520 Park Avenue, Suite M-1-800

Pamela Sutton-Wallace named president of Yale New Haven Health



Yale New Haven Health announced recently that Pamela Sutton-Wallace has been promoted to president of the health system. In addition to leading health system operations, she will drive enterprise strategy to align and strengthen clinical services across the continuum of care to advance the health and well-being of the communities we serve.

She joined YNHHS in July 2022 as chief operating officer and was tasked with helping guide the organization out of the COVID-19 pandemic and into its envisioned future as an academic health system. She has been instrumental in driving key strategies with Yale School of Medicine to build programs and increase access for patients across the state and region.

Sutton-Wallace received her Master of Public Health degree from Yale School of Medicine and her bachelor's degree from Washington University. She serves on many boards, including Consensus Cloud Solutions, Inc., the Carol Emmott Foundation, and Duke University School of Nursing Board of Visitors. She is an active member of the National Association of Health Services Executives.

Avangrid joins BH's effort to reduce cancer screening disparities with \$25,000 grant

The Bridgeport Hospital Foundation recently announced a \$25,000 gift from the Avangrid Foundation, the philanthropic arm of United Illuminating and Southern Connecticut Gas' parent company, Avangrid. This grant will advance cancer screening initiatives and reducing healthcare disparities and provide cervical cancer screenings for more than 300 patients this year.

Bridgeport Hospital's Primary Care Center (PCC) serves as a critical health safety net for economically challenged and vulnerable individuals in the Bridgeport community. The hospital will measure impact of the grant by tracking cervical screenings received by PCC patients as well as changes in the number of advanced disease diagnoses and mortality rates.

Library Services resources for staff

The libraries at Bridgeport Hospital, as well as Greenwich, Lawrence + Memorial and Westerly hospitals, provide access to health information resources and services that support education, research and patient care.

The libraries also promote the Yale New Haven Health care signature initiative by fostering an atmosphere of innovation, collaboration, cooperation and life-long learning in support of an academic health network. Each library is open to YNHHS faculty, students, staff and affiliates and provide easy access to thousands of electronic journals, books and videos.

Each library provides access to several shared search engines including CINAHL, ClinicalKey for Nursing and ClinicaKey for physicians, OVID Medline and PubMed. These resources allow staff to easily search for and access journal articles. The libraries also provide access to individual resources that meet the needs of unique service lines at each delivery network.

Clinical point-of-care resources including ClinicalSkills, EMMI, LexiComp and UpToDate may be accessed through individual library websites and the EMR.

There are three ways to access library websites:

- The hospital intranet
- Open web
- Remote access (speak to a librarian to learn more)

Bridgeport Hospital Library staff can assist in locating the specific resource to meet your needs:

Bridgeport Hospital
Todd Lane MAT, MLS
Location: Podium 4
203-384-3615
Hours: Mon. – Fri. 7 am – 4:30 pm
Badge access is required evenings, weekends and holidays.

Newsletter submissions

Deadline for submission of content for the April 2024 issue of *Medical Staff News* is Friday, March 29, 2024.

Please submit items for consideration to:
Alison Tighe at alison.tighe@bpthosp.org or
Myra Stanley at myra.stanley@ynhh.org.

YNHHS receives Transcatheter Valve Certification

YNHHS's Heart and Vascular Center is the first and only health system in Connecticut to receive Transcatheter Valve Certification by the American College of Cardiology (ACC). Recent certification at Bridgeport Hospital and recertification at Yale New Haven Hospital is affirmation of the expertise, quality and safety of care, and outstanding outcomes achieved in treating patients who need transcatheter valve replacement.

Transcatheter Aortic Valve Replacement (TAVR) is performed at Bridgeport Hospital and Yale New Haven Hospital with patient pre- and post-care locations at Yale New Haven Health facilities across the state.

ACC certification focuses on the essential quality components pertaining to TAVR and now includes requirements for mitral valve transcatheter edge-to-edge repair (TEER) procedures. It provides a framework to ensure hospitals are meeting high quality standards for transcatheter multidisciplinary heart teams, formalized training and shared decision-making.

YNHHS' virtual food drive underway

YNHHS is holding its fourth online #GiveHealthy food drive through March 31 to coincide with National Nutrition Month.

Employees and medical staff are invited to visit <https://ynhhs.org/givehealthy> and support one or more hunger-relief organizations in the communities YNHHS serves. The health system's first three drives resulted in over 50,360 pounds of food being donated to local hunger-relief organizations.

#GiveHealthy provides an online platform for hunger-relief organizations to set up "registries" listing items they need. Visit <https://ynhhs.org/givehealthy> and choose the items you wish to purchase for a particular organization.

YNHHS' drive was developed and organized through a system-wide collaboration between the Office of Health Equity and Community Impact, Community and Government Relations, Diversity, Equity, Inclusion and Belonging, Human Resources, Marketing and Communications, Northeast Medical Group, and Food and Nutrition. For more information, visit YNHHS' GiveHealthy site, or contact Augusta Mueller, augusta.mueller@ynhh.org or 203-688-3862.

All are invited to submit proposals for YNHHS Innovation Awards

All Yale New Haven Health and Yale University employees are invited to participate in the YNHHS Staff and Faculty Innovation Awards.

Staff may submit a proposal for a creative way to improve operations in one of five categories:

- New care delivery models
- Care anywhere
- Health equity
- Automating the enterprise
- Generative AI

Four top proposals will each be awarded up to \$100,000 in funding. Proposals should include:

- A description of an unmet clinical need and its magnitude
- The project's focus area(s)
- Detailed description of how the proposed solution solves the identified problem
- Estimates for the number of people affected by the identified problem and quantify the potential impact of the proposed solution

Visit ynhhs.org/innovation to learn more and submit a proposal.

Register for the Yale Inflammatory Bowel Disease Conference

This inaugural one-day conference on Friday, April 19, at Water's Edge Resort & Spa, in Westbrook. The event will provide world-class educational programming, professional development and networking opportunities for physicians and advanced practice providers who care for patients with inflammatory bowel disease.

This program, which runs from 7 am – 6 pm, is designed to focus on the latest, most up-to-date care principles for IBD and provide evidence-based education in the diagnosis and management of inflammatory bowel disease.

CME credits available. For schedule, details and to RSVP, visit yale.cloud-cme.com/IBD2024

Digestive Health Virtual CME Series 2024: Trust Your Gut

Yale Medicine and Yale New Haven Health will continue to offer the free, monthly virtual Digestive Health CME series, called Trust Your Gut. The year-long series will again be held the third Thursday of each month at 5 pm throughout 2024.

The series provides digestive health educational programming, professional development and networking opportunities for physicians and advanced practice providers.

Join Louise Wang, MD, and Erin Culbert, DO, on March 21 for Recognizing Patients with High Risk for GI Cancers. Yale School of Medicine designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credits™ per session, a total of 12.0 AMA PRA Category 1 Credits™ for the series.

To register, visit the Yale CME portal at yale.cloud-cme.com. For questions, contact Joseph Mendes, executive director, clinical program development, Digestive Health at Joseph.Mendes@ynhh.org.

April 9 LifeBridge Community Services symposium on Building Trauma-Informed Communities

You are invited to attend a symposium on Building Trauma-Informed Communities with keynote speaker, Nadine Burke Harris, MD, founder of Center for Youth Wellness and former surgeon general of California. Magna Dias, MD, chair of Pediatrics, Bridgeport Hospital and regional medical director for Inpatient Pediatric Services at Yale New Haven Children's Hospital along with Dr. Steve Marans, MSW, co-director, Yale Center for Traumatic Stress and Recovery at Yale Child Study Center, will serve as panelists.

The event, sponsored by Yale New Haven Health, will be held on April 9 beginning at 5:30 pm at CT State Community College - Housatonic, 900 Lafayette Blvd., Bridgeport. There is no fee to register but space is limited. Registration is available on the LifeBridge Community Services website at: <https://lifebridgect.org/traumasymposium/>. Please attend for information on this important topic. Light refreshments provided. Physicians may claim CME credits. Nurses, social workers, and others may claim CE credits.