

Medical Staff News

Newsletter for the Medical Staff of Bridgeport Hospital | April 2025

Yale
NewHaven
Health
Bridgeport
Hospital

Yale New Haven Health Pharmacy at Bridgeport Hospital Opens

The Yale New Haven Health Pharmacy at Bridgeport Hospital opened its doors to its first customers on April 1. The pharmacy is open seven days a week for patients being discharged from the hospital, as well as patients looking to refill prescriptions, residents who live in the area and need convenient access to a retail pharmacy, as well as hospital employees. In addition to retail pharmacy services, patients will have access to YNHHS's network of Specialty and Home Infusion pharmacies.

The state-of-the-art retail pharmacy is located on the first floor of the hospital. Pharmacy hours are Mon. – Fri., 8 am – 6 pm; Sat. and Sun., 9 am – 4 pm and closed on holidays.

Yale New Haven Health's retail pharmacies offer full pharmacy services, immunizations and over-the-counter medications. By filling medications through Yale New



Haven Health, the hospital's healthcare providers can easily communicate with a patient's provider through Epic/MyChart which is the electronic medical record system. This leads to quicker responses for medication questions, refill requests, prior authorization approvals and questions about financial assistance.

Ready for a Run?

Registration is open for Bridgeport Hospital Milford Campus Mother's Day 5K Run/Walk, 3K Fitness Walk and Kid's Fun Run, to take place on Sunday, May 11.

For more than thirty years, the Bridgeport Hospital Milford Campus has hosted a Mother's Day 5K Run/Walk to promote wellness and health. All abilities are invited! Events will also include a 3K Fitness Walk and Kid's Fun Run.

Proceeds from this year's Mother's Day 5K Run/Walk will support a new family waiting room for the Same Day Joint Replacement Surgery Center at Bridgeport Hospital's Milford Campus.

To register visit: Milford Campus Bridgeport Hospital Mother's Day 5K Run/Walk, 3K – Walkers only and Kids Fun Run



Showing appreciation to our residents and fellows

Bridgeport Hospital's Department of Graduate Medical Education celebrated Resident and Fellow Appreciation Day by providing weekly events throughout February, including luncheons and gift bags for each resident and fellow. It was a way to thank them for their dedication and hard work.

"Every day, our residents and fellows contribute to high quality and safe patient care at Bridgeport Hospital. They work long hours and often, in stressful situations," said Karen A. Hutchinson, MD, chair of the Department of Graduate



Medical Education. "The Department of Graduate Medical Education was happy to recognize these great physicians with weekly celebrations. Thanks for all you do!"

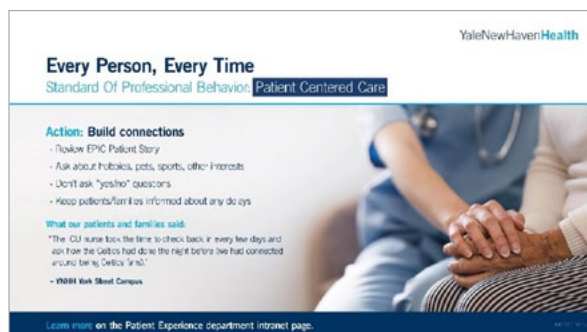
Celebrate National Patient Experience Week: April 28 – May 2

Yale New Haven Health will celebrate National Patient Experience Week April 28 - May 2 by highlighting the health system's commitment to compassion, respect and care for every person, every time. This year, the week will also celebrate staff efforts that have led to positive gains in patient satisfaction scores.

Each day of Patient Experience Week will focus on one of YNHHS' Standards of Professional Behavior: Compassion, Integrity, Accountability, Respect and Patient-Centered Care. Suggested activities related to the standards will range from "send a rave or kudos to a colleague" to "introduce yourself to someone from a different department."

Employees can also nominate coworkers for Patient Experience Award for Caring and Excellence (PEACE) recognition, which honors staff who go above and beyond to meet the needs of patients and families with an act of caring and compassion.

For more information, visit the Patient Experience department's intranet page by clicking the Departments and Communities dropdown and choosing Patient Experience.



Micro Market Opens on Milford Campus

Staff, patients and visitors now have a new option when it comes to grabbing food and beverages at Bridgeport Hospital's Milford Campus. The Micro Market is now open. It's a 24/7 cashless operation that offers grab and go items, as well as a cooked to order grill menu for breakfast and lunch. The grill, manned by a cook, is available Monday through Friday at breakfast from 7 – 10 am and lunch from 11 am – 1:30 pm.

The Micro Market was installed in response to feedback from staff in Milford who were looking for expanded access to food, particularly during night and weekend shifts. This Micro Market takes the place of the former cafeteria and allows 24/7 access with payment by credit card, Apple Pay, payroll deduction or prepaid plan. Employees will be required to swipe their ID badges to access the Micro Market after visiting hours end at 8 pm.

Plans are underway on the Bridgeport Campus to renovate Jazzman's and Pandini's in the lobby cafe and open a Micro Market later this year.

CMS Open Payments reminder for calendar year 2024

The Centers for Medicare and Medicaid (CMS) Open Payments is a federally run program that provides transparency and increases public awareness of financial relationships between the healthcare industry and certain healthcare providers and teaching hospitals.

The program collects and makes public payments or transfers of value from drug and device manufacturers to certain healthcare providers or teaching hospitals, including:

- MDs/DOs
- Physician assistants
- Nurse practitioners
- Clinical nurse specialists
- Certified registered nurse anesthetists and anesthesiologist assistants
- Certified nurse-midwives

Per Open Payments, all transfers of value from an industry representative to certain healthcare providers or teaching hospitals valued at or above \$10 or aggregate of \$100 per year are reported. Transfers of value may include food and beverage, entertainment, charitable contributions, speaking fees, royalties or licenses, grants, consulting fees, honoraria, travel and lodging, education, research and more. The nature and purpose of the amount must also be recorded and disclosed.

On April 1, CMS began the 45-day dispute period in which healthcare providers can review their 2024 data posted by drug and device manufacturers. This review and dispute period allows physicians and other covered recipients to dispute any inaccurate or incomplete data before it is published to the public on June 30.

Yale New Haven Health providers are accountable for reviewing their 2024 data and disputing any inaccurate information during the review and dispute period, April 1 – May 15, 2025.

To review the data, resolve disputes and make corrections, register on the CMS Enterprise Portal and the Open Payments System: <https://openpayments.system.cms.gov/>.

YNHHS' Office of Privacy and Corporate Compliance (OPCC) will review CMS Open Payments data once it's released June 30 and may contact providers about their data if it is not aligned with their most recent Conflict of Interest disclosure survey responses.

Providers should ensure all interactions with drug and device manufacturers comply with the Interactions with Vendors policy: <https://ynhh.ellucid.com/documents/view/33702>.

For more information, visit the OPCC SharePoint site: <http://dept.ynhh.org/OPCC> and the Medical Staff Portal: <http://www.ynhhconnect.org>. Questions or concerns? Contact the OPCC, at 203- 688-8416 or conflictofinterest@ynhh.org.

Abridge easing clinician workload

Clinicians within Northeast Medical Group, Yale Medicine and Yale Health are having their note-writing load lightened thanks to the AI-powered application Abridge.

Here's how it works: Once a patient provides verbal consent, the clinician records the visit via the Abridge function in Haiku. When the recording is complete, Abridge's AI identifies the relevant parts of the conversation, and transforms them into a well-organized note. That note is then imported directly into Epic.

Getting started is easy:

- Register at notes.abridge.com
- Make sure you have the latest version of Haiku on your smartphone
- Record your patient visit

Pelvic Floor Health Virtual CME Series 2025: Next webinar – May 19

Yale New Haven Health and Yale School of Medicine host the free, virtual Pelvic Floor Health series on the third Monday of each month at 5 pm. The six-part series provides information on managing pelvic floor conditions and provides professional development and networking opportunities for physicians and advanced practice providers.

Tune in on May 19 when the topic will be Urinary Incontinence and Overactive Bladder. On June 16, the presentation will share information about Pelvic Organ Prolapse.

Yale School of Medicine designates this live activity for a maximum of 6.0 AMA PRA Category 1 Credits™. To register, visit the Yale CME portal at <https://yale.cloud-cme.com>.

Digestive Health Virtual CME Series 2025: Trust Your Gut – May 15

Yale New Haven Health and Yale Medicine host the free, virtual Digestive Health CME series, called Trust Your Gut, on the third Thursday of each month at 5 pm. The series provides digestive health educational programming, professional development and networking opportunities for physicians and advanced practice providers.

Tune in on May 15 for a presentation on Lower Gastrointestinal Bleeding.

Yale School of Medicine designates this live activity for a maximum of 7.5 AMA PRA Category 1 Credits™. To register, visit the Yale CME portal at <https://yale.cloud-cme.com>.

Register to save your spot for summer events:

Medical Staff Summer Kickoff

Wednesday, June 11
Dockside Brewery
40 Bridgeport Ave., Milford
RSVP to alison.tighe@bpthosp.org by June 5

Medical Staff Picnic at the Zoo

Saturday, July 19
Beardsley Zoo
1875 Noble Ave., Bridgeport
RSVP to alison.tighe@bpthosp.org by July 11

Check out additional CME opportunities

Be sure to check out Yale School of Medicine upcoming courses and CME opportunities at <https://yale.cloud-cme.com/course/listing>

Save the Date – April 30 Monthly Medical Staff Breakfast



Newsletter submissions

The deadline to submit content for the May 2025 issue of *Medical Staff News* is Wednesday, April 30, 2025.

Please submit items for consideration to:
Alison Tighe at alison.tighe@bpthosp.org or
Myra Stanley at myra.stanley@ynhh.org.