Greenwich Hospital

PATIENT DISCHARGE FACT SHEET

Discharge Planning

Your discharge planning begins on the day of admission to Greenwich Hospital. Discharge time is 11am. Our goal is to make the discharge process as smooth as possible and to avoid the inconvenience of delays. With your assistance we will have all arrangements and paper work completed prior to the 11am discharge time.

Your health care team (physician, nurse(s), social worker and/or therapy staff) will be working with you throughout your stay to prepare for discharge. The following needs will be assessed and coordinated as needed:

- Transportation on the day of discharge.
- Support services: Meals on Wheels, shopping, homemaker/companion services.
- Home care services: Visiting nurse, home health aide, therapy and/or social services.
- Rehabilitation facility placement or referral.
- Skilled nursing facility placement.
- Medical equipment and supplies.
- Medication prescriptions.

Discharge Coordination: Greenwich Hospital Responsibilities

Regardless of where you are going at discharge, we will work with you and your family to make this transition as smooth as possible. If you are going:

- **Home...** We will provide you with discharge instructions and information on medications or treatments needed after discharge.
- Home with home care services. . Your physician and nurse will provide a report of your status to the home health agency. Your physician will give the home health agency treatment orders.
- **To a facility...** Your physician and nurse will provide a report of your status to the facility prior to discharge. Your physician will give the facility treatment orders. Your social worker will arrange for transportation to the facility if needed.

Discharge Coordination: Patient/Family Responsibilities

A smooth and coordinated discharge process is assured when patients and family members work with Greenwich Hospital throughout the hospital stay.

- Inform your nurse of any discharge needs as soon as possible. Your participation is essential and appreciated.
- Make arrangements to leave Greenwich Hospital by 11am on the day of discharge.
- If you have questions about your discharge plans contact your case manager or call the Greenwich Hospital Case Management Department at 203.863.3366.

For more Patient Education Fact Sheets, see the Greenwich Hospital web site at <u>www.greenhosp.org</u> and click on Patients & Visitors, then Patient Education

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