Thank you for your interest in the Bridgeport Hospital High School Volunteer Program!

Students must be at least 15 years of age and able to commit to the 8-week program. The weekly commitment is-

- Bridgeport Campus: one day each week (Monday-Friday) 9am-4:30pm
- Milford Campus: two half-days each week (Monday-Friday) 9am-1pm or 2-5pm

Please carefully review this information with your parent/guardian. If you are ready to commit to becoming a part of the Bridgeport Hospital team, be sure to follow all required steps.

**Summer Program Dates:**
June 22- August 14, 2020

**Program Expectations**

**Appearance:**
Volunteers represent Bridgeport Hospital, and their appearance reflects on the hospital. A clean, neat, professional appearance is important to promote the professionalism expected by patients and visitors. We have a standards of appearance policy that you will be expected to follow. You will be given a red Bridgeport Hospital volunteer polo shirt to be worn with **khaki pants** only. Jeans, shorts, capris, or tights are not permitted. All volunteers are required to wear hospital-issued ID badges.

**Attendance:**
Your presence is important, and we depend on you to report for duty as scheduled. You will be required to sign in and out each time you come to volunteer. **It is your responsibility to report all absences to your department supervisor, as well as the Volunteer Services Department.** Two unexcused absences will be considered a lack of interest and will result in termination of your volunteer status.
Cellular Phones and Communication Devices:
You may only use your personal cell phone or communication device on lunch break and then only in non-patient care areas.

Commitment:
The Summer Volunteer Program lasts for 8 weeks and students cannot be absent more than 2 weeks. (There will be no volunteering on Friday, July 3rd)

Since this is a professional work environment and the hospital staff rely on their volunteers, you are expected to notify us in advance if you will be missing a shift.

Program Opportunities
The Bridgeport Hospital Volunteer Services Department offers a number of volunteer opportunities. Below are some examples of the settings in which volunteers are placed. Some positions require additional group training.

Behind-the-Scenes
Volunteers placed in a behind-the-scenes assignment assist staff with clerical duties, deliveries, and light computer work.
Examples of Behind-the-Scenes assignments: Food and Nutrition, Messenger

Customer Service
Volunteers placed in a customer service position escort patients and visitors throughout the hospital as well as assist customers in the Gift Shop.
Examples of Customer Service assignments: Patient Transport, VEscort, Gift Shop

Patient Support
Volunteers placed in a patient support assignment assist patients and staff on inpatient units. These positions are typically reserved for returning volunteers and/or students 16 years or older.

Offsite Locations
Volunteers may also be assigned to offsite locations like Childport (hospital daycare) and Park Avenue Medical Center in Trumbull.

High School Volunteer Program Logistics
Meals:
Youth volunteers are entitled to a complimentary meal each time they volunteer. If you spend more than the allowance, you will be responsible for the remainder of the cost of the meal.

Parking:
If you will be driving to the hospital, you will need to request parking on the volunteer application.

References:
Many youth volunteers request references for college and scholarship applications. We are pleased to provide a reference if you have fulfilled your commitment to the hospital. Attendance records and evaluations are considered when preparing references. Reference requests require a two week advance notice.
Schedule:
Volunteers are assigned a regular shift for the duration of the program. A shift is one day during the week (Monday-Friday) 9am-4:30pm at Bridgeport Campus or two half-days each week (Monday-Friday) 9am-1pm or 2-5pm at Milford Campus.

**Students who have submitted all required materials by the May 15th deadline will receive confirmation of their schedule in early June.**

Training:
Training will be provided for your specific assignment. Some assignments require attendance at a group training session prior to the start of the program. Training for the other assignments will be done on the volunteer’s first day. Following a notice about your assignment, we will inform you of your training schedule.

Valuables:
We strongly recommend that you not bring valuables with you to volunteer. Bridgeport Hospital is not responsible for lost or stolen belongings.

Communication with Volunteer Services:
When filling out your application, please include a working email that you check on a regular basis. Our office will contact you primarily by email.

Volunteer Services Office
**Bridgeport Campus**
267 Grant Street
Bridgeport, CT 06610
Phone: 203-384-3330
Fax: 203-332-4998
Email: Elizabeth.Locke@ynhh.org

**Milford Campus**
300 Seaside Avenue
Milford CT 06460
Phone: 203-301-1062
Email: Christine.Brown@bpthosp.org
Steps to Becoming a High School Volunteer

NEW HIGH SCHOOL VOLUNTEER CHECKLIST: Application, health form, and volunteer program agreement are all due at the group interview session.

___ Register for Group Interview Session by calling YNHHS Call Center (page 5)

___ Attend Group Interview Session

___ Submit application (pages 6-8) (Due at Group Interview Session)

___ Submit Health Form (page 9) (Due at Group Interview Session)
  ___ MMR
  ___ Hepatitis B
  ___ Varicella
  ___ Tuberculosis Skin Test (PPD) completed within the last 12 months (Due by May 15th)

___ Submit High School Volunteer Program Agreement (page 10) (Due at Group Interview Session)

___ Submit Reference Form (Discussed at Group interview)

___ Complete Electronic Orientation Test (Discussed at Group interview)

___ Complete Code of Conduct Form (Discussed at Group interview)

___ Complete Preference Form (Discussed at Group interview)

All additional paperwork must be received by Volunteer Services by May 15, 2020.
Group Interview Information

Applicants must participate in a group interview session. During the group interview, staff will get to know each student and will discuss hospital policies, procedures, and program expectations. The interview will last 2 hours. Students who do not arrive on time will be asked to reschedule their interview. Students who arrive without required materials will be asked to reschedule their interview. Students are allowed to reschedule their interview one time, but please note that interview slots fill up quickly and a new spot may not be available.

How to register for a group interview:
Call the Call Center 888-357-2396 select “1” to register for one of these sessions:
   - Saturday, March 21st 10am-noon- Bridgeport Campus
   - Wednesday, March 25th 4-6pm- Bridgeport Campus
   - Tuesday, March 31st 5-7pm- Milford Campus
   - Thursday, April 2nd 4-6pm- Bridgeport Campus
   - Tuesday, April 7th 1-3 pm Milford Campus

Please note that campus location of group interview does not determine where you will volunteer.

Interview Tips:
- Dress professionally.
- Come prepared with required documents- application, health form and signed volunteer agreement.
- Participate fully by answering questions honestly and directly.

Parking/Directions for Group Interview:
Bridgeport Campus: Parking is available in the Kaulbach Garage. Please bring your parking ticket in with you for validation.
For further directions/parking information please visit the following website: https://www.bridgeporthospital.org/locations/bridgeport-267-grant-street

Milford Campus: Parking is available near the main entrance.
# High School Volunteer Application

**2020 Summer Program, June 22 – August 14**

Today’s Date _______/_______/_______

Please PRINT clearly! Bring both the completed application and health documents with you to the interview.

<table>
<thead>
<tr>
<th>Last Name:</th>
<th>First Name:</th>
<th>MI</th>
<th>Gender:</th>
</tr>
</thead>
</table>

Street Address:

<table>
<thead>
<tr>
<th>City:</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
</table>

Home Telephone: | Cell Telephone:

E-mail Address: | Birth Date:

## EMERGENCY CONTACT

<table>
<thead>
<tr>
<th>Name:</th>
<th>Relationship:</th>
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<table>
<thead>
<tr>
<th>Street Address:</th>
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<tr>
<th>City:</th>
<th>State:</th>
<th>Zip:</th>
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<table>
<thead>
<tr>
<th>Home Telephone:</th>
<th>Cell Telephone:</th>
<th>Business Telephone:</th>
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</thead>
</table>

E-mail: 

Physician: | Telephone: 

<table>
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<tr>
<th>Name of school:</th>
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<table>
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<tr>
<th>Current school year:</th>
<th>Freshman</th>
<th>Sophomore</th>
<th>Junior</th>
<th>Senior</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Career interest:</th>
<th>Special skills and talents:</th>
</tr>
</thead>
</table>

If you drive, will you need parking privileges? □ Yes □ No

Will you carpool with another volunteer? □ Yes □ No  If so, whom?

Do you have immediate relatives currently employed at Bridgeport Hospital? □ Yes □ No  If yes, provide names and locations. Bridgeport Hospital does not place volunteers under the direct supervision of immediate relatives.
VOLUNTEER and COMMUNITY ACTIVITIES

Please tell us about your volunteer experience and community activities.

<table>
<thead>
<tr>
<th>AGENCY/ORGANIZATION</th>
<th>POSITION</th>
<th>DATES</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
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</tbody>
</table>

YOUR PREFERENCES

Schedule: Please check the days and shifts that you are available to volunteer for the 8 week program. Select all that you are available.

<table>
<thead>
<tr>
<th>Time</th>
<th>Bridgeport</th>
<th>Milford</th>
</tr>
</thead>
<tbody>
<tr>
<td>9am-4:30pm</td>
<td>9am-1pm</td>
<td>2-5pm</td>
</tr>
<tr>
<td>Monday</td>
<td>Tuesday</td>
<td></td>
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<tr>
<td>Wednesday</td>
<td></td>
<td></td>
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<tr>
<td>Thursday</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Friday</td>
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</tbody>
</table>

ASSIGNMENT PREFERENCE: Please check the types of volunteer assignments that interest you. The examples listed in parenthesis are just examples, not the only assignments in each category. New volunteers are placed in Behind the Scenes and Customer Service assignments.

- [ ] Behind the Scenes / Staff Support (Food and Nutrition, Messenger)
- [ ] Customer Service (Patient Transport, VEscort, Gift Shop)
- [ ] Patient Support (patient aide on nursing unit)
- [ ] Offsite Locations (Child Port Daycare, Park Avenue Medical Center in Trumbull)
- [ ] Interested in a specific location? ___ Bridgeport Campus ___ Milford Campus

REFLECTION: Please tell us about yourself. Topics can include but are not limited to: a personal story, future career goal, reasons for wanting to volunteer, etc.

________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
________________________________________________________________________________________________
I hereby agree to volunteer without pay at Bridgeport Hospital. I certify that the information that is provided on this application is complete and true. I further acknowledge that falsification or omission of any significant information presented or requested on this application or during the interview process may result in rejection or dismissal from a volunteer position.

Applicant’s Signature: _________________________________________________

I give permission for ______________________ to volunteer at Bridgeport Hospital, and to be photographed in relation to his/her volunteer position.

For students under age 18, a parent/guardian signature is required.

Parent/Guardian Signature: ___________________________________________
Bridgeport Hospital
Volunteer Health Questionnaire/Pre-placement Health Sheet

Name: ___________________________________          DOB: _____________________

This form must be completed by your Healthcare provider

**Immunization History:**

<table>
<thead>
<tr>
<th>Vaccine</th>
<th>Dates for Vaccine</th>
<th>Date of Titer and Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>MMR (Measles, Mumps and Rubella): 2 vaccines or titer (blood test) positive</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Varicella (chicken pox): 2 vaccines or titer (blood test) positive</td>
<td>#1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>#2</td>
<td></td>
</tr>
<tr>
<td>Varicella (chicken pox): 2 vaccines or titer (blood test) positive</td>
<td>#1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>#2</td>
<td></td>
</tr>
<tr>
<td>Hepatitis B: 3 vaccines or titer (blood test) result</td>
<td>#1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>#2</td>
<td></td>
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<tr>
<td></td>
<td>#3</td>
<td></td>
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<tr>
<td>Flu Vaccine</td>
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<td>(mandatory Oct 1st - March 31st)</td>
<td></td>
<td></td>
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<tr>
<td>TDAP (Tetanus, Diphtheria, Pertussis vaccine)</td>
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</tbody>
</table>

**Tuberculous Screening:** PPD within past year:

<table>
<thead>
<tr>
<th></th>
<th>Date</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>PPD: WITHIN ONE YEAR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chest x-ray if PPD +</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Healthcare Provider Signature: _____________________________     Date:________________
High School Volunteer Program Agreement
Summer 2020

Bridgeport Hospital welcomes individuals who wish to volunteer to support the Hospital’s mission, vision, and values. Volunteers must adhere to the hospital Standards of Professional Behavior and meet the responsibilities outlined in the description of their assignment.

Volunteer Agreement
Includes but is not limited to the following. Volunteers, please initial each element of the agreement.

_____ I will observe the uniform policy: red polo shirt, full-length khaki pants, closed-toed shoes, no perfumes, colognes, or scented personal products and keep jewelry to a minimum.

_____ I know that Volunteer Services staff must adhere to Bridgeport Hospital policies about obtaining my health and vaccination information before I am able to volunteer, and that extensions or exceptions cannot be made.

_____ I agree to only use my cell phone in Volunteer Services Department or hospital lobby while on break, and will not use my phone while on duty.

_____ I commit to volunteering for a minimum of 6 weeks and will inform Volunteer Services and my assignment supervisor of any absence in advance. I understand that two unexcused absences will result in dismissal from the program.

_____ I must stay in my assignment during my shift, and I will not leave my assignment location without permission. If dismissed from my assignment early, I will report back to the Volunteer Services Office.

_____ I understand that as a volunteer in a professional setting I should communicate directly with Volunteer Services staff regarding volunteer concerns and not have my parent or guardian call/email for me.

_____ I understand that failure to meet my volunteer attendance commitment may result in removal from the program as well as prevent me from receiving a letter of recommendation.

_____ I understand that violations of the program agreement will result in a warning and that repeated violations may result in being dismissed from the program.

_____ I agree to return my photo ID badge to Volunteer Services at the end of the program.

By signing below you are agreeing to support the YNHH Mission, and follow the Volunteer Services Department Policies and Program Agreement as outlined in this packet.

Volunteer Name (Please Print)  Volunteer Signature    Date

Parent/Guardian Name (Please Print)  Parent/Guardian Signature    Date